The rear gardens are open between 1 April and 31 October, during museum hours.

- All large bags and umbrellas must be left in the cloakroom. On very crowded days, prams and pushchairs must also be left in reception.
- Wheelchairs are available from the front desk.
- A guide book is available in the shop.
- CCTV in operation. Please do not enter the period room displays, which are alarmed.
- Smoking is not permitted anywhere in the museum.
- Visitors wishing to make any suggestions, comments or complaints are invited to use the yellow sheets on the reception desk. These are useful in helping us to evaluate the quality of the museum’s performance.